## I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
521-37 (COR)		Relative to recognizing and congratulating Jasmine Toves on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend her contribution to our island's hospitality industry and Guam's visitors.		9/8/24 7:00 p.m.						

## I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN 2024 (SECOND) Regular Session

Resolution No. 521-37 (COR)

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Relative to recognizing and congratulating Jasmine Toves on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend her contribution to our island's hospitality industry and Guam's visitors.

## 1 BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I* 2 MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN:

**WHEREAS,** it is the sense of *I Liheslaturan Guåhan* to recognize the achievements of the dedicated professionals in our hospitality and tourism industry who have committed themselves to serving our community with excellence, upholding the highest standards, and contributing significantly to the well-being and satisfaction of our people and visitors alike; and

**WHEREAS,** Guam's hospitality and tourism industry is a cornerstone of the island's economy, welcoming visitors from around the world to experience the unique beauty, culture, and warmth of the *CHamoru* people; and

WHEREAS, housekeepers in Guam's hotels, resorts, and other tourist accommodations play a crucial role in ensuring that visitors experience the highest standards of cleanliness, comfort, and safety during their stay, thereby enhancing the overall reputation of Guam as a premier travel destination; and

WHEREAS, the duties of housekeepers extend far beyond routine cleaning, encompassing meticulous attention to detail, the maintenance of guest rooms and common areas, the management of laundry services, and the provision of a welcoming environment that reflects the spirit of hospitality for which Guam is known; and

WHEREAS, housekeepers often serve as the frontline ambassadors of Guam's hospitality industry, providing guests with a first impression of the island's commitment to excellence, and frequently going above and beyond to accommodate the diverse needs and preferences of visitors; and

WHEREAS, the dedication and hard work of Guam's housekeepers contribute significantly to the success and sustainability of the island's tourism sector, directly impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion that drives economic growth; and

WHEREAS, housekeepers in Guam's hospitality industry not only support the visitor experience but also play an integral role in maintaining public health and safety by adhering to rigorous sanitation protocols, especially in the wake of global health challenges, thereby protecting both visitors and the local community; and

WHEREAS, the contributions of housekeepers extend beyond the confines of their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's natural environment, ensuring that the island remains a pristine and attractive destination for generations to come; and

**WHEREAS**, the Guam Hotel and Restaurant Association's "*Most Valuable Housekeeper of the Year*" Award honors exceptional individuals in the hospitality and service industries who demonstrate a commitment to excellence and professionalism in their work; and

WHEREAS, Jasmine Toves has demonstrated perfect attendance and consistently goes above and beyond to take on additional responsibilities with

1	enthusiasm,	displaying a	work ethic	that exceeds	satisfactory	standards and	d contributes

2 to the overall success of Advance Management Inc.; and

WHEREAS, her dedication to delivering exceptional work has earned her the respect of both customers and colleagues, who frequently request her presence at various job sites due to her exceptional service and dependability; and

WHEREAS, Jasmine's commitment to going above and beyond customer expectations, staying on projects until she is fully confident in the quality of the work she and her team have completed, is a testament to her professionalism and dedication; now, therefore, be it

**RESOLVED,** that the Committee on Rules of *I Mina'trentai Siette Na Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and congratulate Jasmine Toves on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend her contribution to our island's hospitality industry and Guam's visitors; and be it further

**RESOLVED,** that the Speaker and the Chairperson of the Committee on Rules certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of the same be thereafter transmitted to Jasmine Toves; and to the Honorable Lourdes A. Leon Guerrero, *I Maga'hågan Guåhan*.

DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY OF SEPTEMBER 2024.